

Public Service Company of New Hampshire, d/b/a Eversource Energy
Migration of Customers To and From the Competitive Energy Supply Market
2016 Report
to the New Hampshire Public Utilities Commission

| | Customers Receiving Energy Service From the Competitive Market | | | Retail Sales | | | |
|--------------------|---|---|---|--|--|---|--|
| | (1) | (2) | (3) | (4) | (5) | (6) | (7) |
| | Number of Customers Not Billed for PSNH's Energy Service | Total Kilowatt-hours Delivered (KWH) | Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW) | Total Customers Taking Delivery Service | % of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4) | Total KWH Delivered To All Customers (KWH) | % of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6) |
| January | | | | | | | |
| Residential | 75,484 | 56,846,988 | | 423,675 | 17.82% | 288,416,875 | 19.71% |
| Small C&I Rate G | 22,303 | 68,117,518 | | 73,467 | 30.36% | 140,507,376 | 48.48% |
| Medium C&I Rate GV | 1,068 | 117,172,126 | | 1,358 | 78.65% | 137,748,258 | 85.06% |
| Large C&I Rate LG | 103 | 94,574,023 | | 121 | 85.12% | 97,474,610 | 97.02% |
| Lighting | <u>450</u> | <u>1,733,052</u> | | <u>961</u> | <u>46.83%</u> | <u>3,517,121</u> | <u>49.27%</u> |
| Total | 99,407 | 338,443,706 | 586,351 | 499,582 | 19.90% | 667,664,240 | 50.69% |
| February | | | | | | | |
| Residential | 76,179 | 53,442,339 | | 428,082 | 17.80% | 276,083,460 | 19.36% |
| Small C&I Rate G | 22,467 | 69,374,279 | | 74,382 | 30.20% | 144,390,260 | 48.05% |
| Medium C&I Rate GV | 1,100 | 122,421,903 | | 1,378 | 79.83% | 140,825,954 | 86.93% |
| Large C&I Rate LG | 105 | 95,625,142 | | 124 | 84.68% | 100,422,624 | 95.22% |
| Lighting | <u>436</u> | <u>1,797,930</u> | | <u>957</u> | <u>45.56%</u> | <u>3,351,626</u> | <u>53.64%</u> |
| Total | 100,287 | 342,661,592 | 547,534 | 504,923 | 19.86% | 665,073,924 | 51.52% |
| March | | | | | | | |
| Residential | 76,833 | 53,622,425 | | 429,523 | 17.89% | 273,106,379 | 19.63% |
| Small C&I Rate G | 22,631 | 71,262,487 | | 74,328 | 30.45% | 145,103,945 | 49.11% |
| Medium C&I Rate GV | 1,126 | 120,709,415 | | 1,395 | 80.72% | 138,503,512 | 87.15% |
| Large C&I Rate LG | 104 | 106,075,016 | | 122 | 85.25% | 110,447,985 | 96.04% |
| Lighting | <u>436</u> | <u>1,637,925</u> | | <u>957</u> | <u>45.56%</u> | <u>3,062,994</u> | <u>53.47%</u> |
| Total | 101,130 | 353,307,268 | 545,669 | 506,325 | 19.97% | 670,224,815 | 52.71% |

***Total Customers* refers to all customers taking Delivery Service.